NEW

Schlatter VisionSupport – now with augmented reality

If unexpected events prevent you from a service visit, or if you simply want to save time and money by receiving the best possible remote service, Schlatter will support you with the fully upgraded service contract module "VisionSupport".

Video

Solution

With the new Schlatter VisionSupport, important instructions, graphics and documents are shown in real time directly on the display of your smartphone, tablet or data glasses thanks to the latest augmented reality technology. This means, for example, that additional visual information can be shown to the mechanic in the process.

Never before has our helpdesk been so close to you and your personal requirements. Join us in taking the next step towards Industry 4.0!

Cost savings thanks to:

- **Higher plant availability** due to best possible service
- **Higher resolution rate** of problems
- **Shorter downtimes**
- **Optimal communication** with the Schlatter helpdesk

Further advantages

- **Logging** of the session
- **Multi-user conference**: interconnection of different Schlatter specialists
- **Display and sharing** of documents
- **Ghost function**: projecting real-time video into the customer image
- **Screenshot, still image and zoom function**
- **Detailed instructions** using markers, text and objects
- **Reduce communication barriers** due to language, technical understanding and technological obstacles

Extentions

If required, Schlatter VisionSupport can be combined with:

- Schlatter InspectionService
- Schlatter RemoteSupport
- Schlatter 24Support
- Schlatter WebBackup

And you can benefit from bulk buy pricing for multiple plants.

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schlatter

the secure connection