



## Schlatter Service Agreement Modules

With our customer service we will continue to provide support after your Schlatter systems have taken up operation. We will be happy to arrange a personal consultation meeting and work out a custom-tailored service package for you.

### Schlatter InspectionService



Service packages tailored to your wishes.

#### Advantages:

- Clear statements on the equipment status
- Preventive maintenance, repair, optimization
- 10% discount on all hours of work
- Increased availability due to less unscheduled downtime

### Schlatter WebBackup



We protect you against loss of your machine and production data.

#### Advantages:

- Encrypted (256 bit AES) backup
- Daily recovery
- Automatic and monitored data backup
- Reduced system downtime
- Increased plant availability

### Schlatter VisionSupport **NEW**



Now with augmented reality support.

#### Advantages:

- Ghost function: projecting real-time video into the customer image
- Screenshot, still image and zoom function
- Detailed instructions using markers, text and objects

### Schlatter RemoteSupport



No distance is too great to be at your doorstep.

#### Advantages:

- Increased system availability
- No need for technical interventions
- Predictable costs

### Schlatter 24Support



Round the clock support, worldwide.

#### Advantages:

- Time-independent telephone support
- Expert advice
- Faster troubleshooting

### Schlatter Dashboard **NEW**



Keep perfect track of your machine-related data – no matter when, no matter where, and no matter which device you are using.

#### Advantages:

- Production Monitoring
- Evaluation of the production
- Maintenance planning
- Malfunction analysis
- Fault messages as push notifications on the smartphone

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the secure connection