

To our Customers

Schlieren, November 2010 / Jac

Discontinuation of operator unit SIMATIC OP7

To whom it may concern

We would hereby like to inform you that operator unit OP7, which you have purchase together with a Schlatter welding plant, is being discontinued.

Given the advanced life cycle of the OP7, the supplier of the operator unit will no longer be able to offer services or spare parts for the unit.

Until 30 June 2011, we will be able to repair the discontinued product and provide you with a replacement in that time, depending on technical feasibility and availability of spare parts.

On behalf of Schlatter, we offer you the option of using the successor product to respond preventively to a possible breakdown of the OP7.

1 Successor product: SIMATIC OP77

To replace the discontinued product OP7, we instead offer operator unit OP77. Before delivery, the device will be equipped with the relevant plant data so that it can be used straight away.

2 Compatibility

The hardware of successor product OP77 is compatible with its predecessor OP7 and can be used without any specialist knowledge. The data of the OP7, however, have to be converted by Schlatter and loaded into the OP77. To do this, Schlatter will use the most recent backup data of the plant in question that are available to them.

3 Possible measures

Please check the plants and machines you are using. If you have any questions, please contact us. Our Helpdesk staff will be happy to help you.



4 Exchange carried out by Schlatter service technician

If you would like a qualified service technician to exchange the units we will be happy to make you an offer.

If you need any more information, please do not hesitate to contact us.

If you have any questions, please call our Helpdesk on T +41 (0)44 732 74 20.

To request an offer or place an order, please contact our spare parts service on T +41 (0)44 732 71 11 or send an email to spareparts@schlattergroup.com

Item	Order information	Price
Operator unit SIMATIC OP77	Item no.: 1045186 Delivery time: 10 – 15 working days	CHF 832.50
Conversion of data from OP7 to OP77	Absolutely necessary when replacing units	CHF 2,150.00

With best regards,
Schlatter Industries AG



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